

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	108	114	-5%
	Admits	19	84	-77% ▼
	Discharges	16	84	-81% ▼
	Service Hours	2,053	2,126	-3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	108	100.0%

Consumer Satisfaction Survey

(Based on 59 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Respect		92%	80%	91%
✓ Recovery		83%	80%	79%
● Outcome		75%	80%	83%

Satisfied %
 Goal %
 0-80%
 80-100%
 Goal Met
 Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	1%	16% ▼
26-34	16	15%	23%
35-44	26	24%	20%
45-54	31	29%	24%
55-64	26	24%	14%
65+	8	7%	4%

Gender	#	%	State Avg
Female	55	51%	40% ▲
Male	53	49%	60% ▼

Ethnicity	#	%	State Avg
Non-Hispanic	74	69%	75%
Hisp-Puerto Rican	25	23%	12% ▲
Hispanic-Other	5	5%	6%
Unknown	4	4%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	63	58%	65%
Black/African American	32	30%	17% ▲
Other	9	8%	14%
Unknown	3	3%	3%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients
 State Avg
 > 10% Over State Avg
 > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	110	-2%
Admits	19	81	-77% ▼
Discharges	16	24	-33% ▼
Service Hours	2,053	1,990	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	52%	82%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	62%
SA Screen Complete	100%	61%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■			■	■	■		■	75%
Discharges	■	■		■	■				■	■	■	■	67%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	6	43%	65%	54%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	83	77%	60%	68%	17% ▲
Stable Living Situation	<div><div></div></div>	104	96%	80%	91%	16% ▲
Employed	<div><div></div></div>	6	6%	20%	10%	-14% ▼
Improved/Maintained Axis V GAF Score	<div><div></div></div>	86	86%	95%	58%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	92	100%	90%	97%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs